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Dear Valued Patients:

We would like to thank you for your confidence in us and the support that you have given to our practice for the last 40 years. After much deliberation, we have decided to end our "in-Network Participation" with Delta Dental by the beginning of April.

Very little will change with regard to your experience at our office. We will continue to submit your insurance claims to Delta Dental in the same way we have for all these years and in appreciation of our relationship, we will continue to accept assignment of benefits where permissible by Delta and apply the insurance payment to your account in advance of billing you for the amount not covered by insurance. Our office will be "out of network" by Delta Dental, but you will still be covered for the treatment in our office.

Over the past few years, Delta Dental has substantially increased administrative burdens and changed their processing policies numerous times. They have also placed restrictions on choices for dental procedures which we feel, at times, is not in the patient's best interest. We deal with more than 100 different dental insurance companies and we rarely run into the problems with other dental insurance carriers that Delta Dental has presented to us over the last few years.

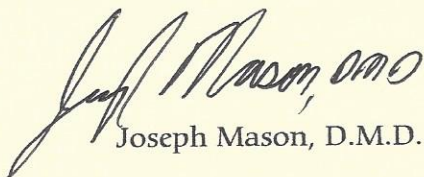
We regret leaving the Delta network and it has been a difficult decision, but we felt we had no choice. We have one standard of care for our patients, regardless of whether or not they have dental benefits. We will not compromise our standards for an insurance company's demands.

It is our understanding that you may be receiving a letter from Delta Dental sent out to patients of offices who have opted to leave their network. We have seen this letter and feel much of it is misleading and quite frankly, unethical.


We have always worked very hard to provide a friendly and caring environment and to give you and your loved ones the best possible dental care and this will always be the case.

We appreciate your loyalty to our office and we appreciate you as patients. If you have any questions, please feel free to call the office.

With warm regards & please all stay safe and well.



Joseph Mason, D.M.D.



Daniel Leitman, D.M.D.